

Bid Number: GEM/2021/B/1775441

Dated: 17-12-2021

Bid Document

	Bid Details			
Bid End Date/Time	01-01-2022 19:00:00			
Bid Opening Date/Time	01-01-2022 19:30:00			
Bid Life Cycle (From Publish Date)	90 (Days)			
Bid Offer Validity (From End Date)	70 (Days)			
Ministry/State Name	Ministry Of Health And Family Welfare			
Department Name	Department Of Health And Family Welfare			
Organisation Name	Food Licensing And Registration System Of Food Safety And Standards Authority Of India (fssai)			
Office Name	Fda Bhawan			
Item Category	Hiring of Consultants - Technology Consultants; IT Project Management; Graduate in Engineering with domain knowledge; No , Hiring of Consultants - Technology Consultants; IT Project Management; Graduate with domain knowledge; No			
Contract Period	3 Year(s)			
Minimum Average Annual Turnover of the Bidder	300 Lakh (s)			
Years of Past Experience required	3 Year (s)			
Past Experience of Similar Services required	Yes			
MSE Exemption for Years Of Experience and Turnover	Yes			
Startup Exemption for Years Of Experience and Turnover	Yes			
SHG Exemption for Years Of Experience and Turnover	Yes			
Document required from seller	Experience Criteria, Bidder Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer			
Bid to RA enabled	No			
Time allowed for Technical Clarifications during technical evaluation	2 Days			
Evaluation Method	Total value wise evaluation			

EMD Detail

Required	No	
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ePBG Detail

Advisory Bank	Bank Of Baroda
ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	38

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

Sr. Account Officer

Fda Bhawan, Department of Health and Family Welfare, Food Licensing and Registration System of Food Safety and Standards Authority of India (FSSAI), Ministry of Health and Family Welfare. In case you have any doubt, please send email on citoATfssaiDOTgovDOTin by 22nd Dec, 2021 (Sr. Account Officer, Fssai)

Splitting

Bid splitting not applied.

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 5. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required

Scope Of work: 1639741943.pdf

Profile of Consultants: 1639741954.pdf

This Bid is based on Quality & Cost Based Selelction (QCBS) . The technical qualification parameters are :-

Parameter Name	Max Marks	Cutoff Marks	Qualification Methodology Document
Evaluation of profiles of manpower proposed	40	20	<u>View File</u>
Experience	30	15	<u>View File</u>
Presentation	30	15	<u>View File</u>

Total Minimum Qualifying Marks for Technical Score: 50

QCBS Weightage(Technical:Financial):70:30

Presentation Venue:FSSAI HQ

Hiring Of Consultants - Technology Consultants; IT Project Management; Graduate In Engineering With Domain Knowledge; No (5)

Technical Specifications

Specification	Values			
Core				
Last 3 years average business revenue from consulting	Up to 10 Crores			
Number of Consultants on payroll of firms	5-50			
Number of projects completed in India having similar scope & size of proposed project under hiring	3			
Consulting Category/ Stream	Technology Consultants			
Consultant's Profile	IT Project Management			
Indicative generic Qualification of consultants/ resources/ SME	Graduate in Engineering with domain knowledge			
Proof of Concept (POC) Required	No			
Total Experience of Consultants/ Resources (in Years)	7 to 9 Year			
Deployment of Consultants/Resource	Onsite			
Certifications	NA			
Addon(s)				
Additional Details				
Position of the Consultant Project Lead				

Additional Specification Documents

S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
1	Gourish Prashad Baral	110002,FDA Bhawan near Bal Bhavan, Kotla Road, New Delhi	5	Duration of Hiring of Consultant/SME in months During the Contract Period : 36

Hiring Of Consultants - Technology Consultants; IT Project Management; Graduate In Engineering With Domain Knowledge; No ($\bf 1$)

Technical Specifications

Specification	Values			
Core				
Last 3 years average business revenue from consulting	Up to 10 Crores			
Number of Consultants on payroll of firms	5-50			
Number of projects completed in India having similar scope & size of proposed project under hiring	3			
Consulting Category/ Stream	Technology Consultants			
Consultant's Profile	IT Project Management			
Indicative generic Qualification of consultants/ resources/ SME	Graduate in Engineering with domain knowledge			
Proof of Concept (POC) Required	No			
Total Experience of Consultants/ Resources (in Years)	7 to 9 Year			
Deployment of Consultants/Resource	Onsite			
Certifications	NA			
Addon(s)				
Additional Details				
Position of the Consultant	Cloud Administrator			

Additional Specification Documents

S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
1	Gourish Prashad Baral	110002,FDA Bhawan near Bal Bhavan, Kotla Road, New Delhi	1	Duration of Hiring of Consultant/SME in months During the Contract Period : 36

Hiring Of Consultants - Technology Consultants; IT Project Management; Graduate In Engineering With Domain Knowledge; No ($\bf 1$)

Technical Specifications

Specification	Values				
Core					
Last 3 years average business revenue from consulting	Up to 10 Crores				
Number of Consultants on payroll of firms	5-50				
Number of projects completed in India having similar scope & size of proposed project under hiring	3				
Consulting Category/ Stream	Technology Consultants				
Consultant's Profile	IT Project Management				
Indicative generic Qualification of consultants/ resources/ SME	Graduate in Engineering with domain knowledge				
Proof of Concept (POC) Required	No				
Total Experience of Consultants/ Resources (in Years)	4 to 6 Year				
Deployment of Consultants/Resource	Onsite				
Certifications	NA				
Addon(s)					
Additional Details	Additional Details				
Position of the Consultant	Cloud Monitoring Manager				

Additional Specification Documents

S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
1	Gourish Prashad Baral	110002,FDA Bhawan near Bal Bhavan, Kotla Road, New Delhi	1	 Duration of Hiring of Consultant/SME in months During the Contract Period : 36

Hiring Of Consultants - Technology Consultants; IT Project Management; Graduate With Domain Knowledge; No ($\bf 2$)

Technical Specifications

Specification	Values			
Core				
Last 3 years average business revenue from consulting	Up to 10 Crores			
Number of Consultants on payroll of firms	5-50			
Number of projects completed in India having similar scope & size of proposed project under hiring	3			
Consulting Category/ Stream	Technology Consultants			
Consultant's Profile	IT Project Management			
Indicative generic Qualification of consultants/ resources/ SME	Graduate with domain knowledge			
Proof of Concept (POC) Required	No			
Total Experience of Consultants/ Resources (in Years)	7 to 9 Year			
Deployment of Consultants/Resource	Onsite			
Certifications	NA			
Addon(s)				
Additional Details				
Position of the Consultant	Network Manager			

Additional Specification Documents

S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
1	Gourish Prashad Baral	110002,FDA Bhawan near Bal Bhavan, Kotla Road, New Delhi	2	Duration of Hiring of Consultant/SME in months During the Contract Period : 36

Hiring Of Consultants - Technology Consultants; IT Project Management; Graduate In Engineering With Domain Knowledge; No ($\bf 3$)

Technical Specifications

Specification	Values				
Core					
Last 3 years average business revenue from consulting	Up to 10 Crores				
Number of Consultants on payroll of firms	5-50				
Number of projects completed in India having similar scope & size of proposed project under hiring	3				
Consulting Category/ Stream	Technology Consultants				
Consultant's Profile	IT Project Management				
Indicative generic Qualification of consultants/ resources/ SME	Graduate in Engineering with domain knowledge				
Proof of Concept (POC) Required	No				
Total Experience of Consultants/ Resources (in Years)	4 to 6 Year				
Deployment of Consultants/Resource	Onsite				
Certifications	NA				
Addon(s)					
Additional Details					
Position of the Consultant	Testing Manager				

Additional Specification Documents

S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
1	Gourish Prashad Baral	110002,FDA Bhawan near Bal Bhavan, Kotla Road, New Delhi	3	Duration of Hiring of Consultant/SME in months During the Contract Period : 36

Hiring Of Consultants - Technology Consultants; IT Project Management; Graduate In Engineering With Domain Knowledge; No (2)

Technical Specifications

Specification	Values				
Core					
Last 3 years average business revenue from consulting	Up to 10 Crores				
Number of Consultants on payroll of firms	5-50				
Number of projects completed in India having similar scope & size of proposed project under hiring	3				
Consulting Category/ Stream	Technology Consultants				
Consultant's Profile	IT Project Management				
Indicative generic Qualification of consultants/ resources/ SME	Graduate in Engineering with domain knowledge				
Proof of Concept (POC) Required	No				
Total Experience of Consultants/ Resources (in Years)	4 to 6 Year				
Deployment of Consultants/Resource	Onsite				
Certifications	NA				
Addon(s)					
Additional Details					
Position of the Consultant	Functional Expert				

Additional Specification Documents

S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
1	Gourish Prashad Baral	110002,FDA Bhawan near Bal Bhavan, Kotla Road, New Delhi	2	Duration of Hiring of Consultant/SME in months During the Contract Period : 36

Hiring Of Consultants - Technology Consultants; IT Project Management; Graduate With Domain Knowledge; No ($\bf 4$)

Technical Specifications

Specification	Values			
Core				
Last 3 years average business revenue from consulting	Up to 10 Crores			
Number of Consultants on payroll of firms	5-50			
Number of projects completed in India having similar scope & size of proposed project under hiring	3			
Consulting Category/ Stream	Technology Consultants			
Consultant's Profile	IT Project Management			
Indicative generic Qualification of consultants/ resources/ SME	Graduate with domain knowledge			
Proof of Concept (POC) Required	No			
Total Experience of Consultants/ Resources (in Years)	1 to 3 Year			
Deployment of Consultants/Resource	Onsite			
Certifications	NA			
Addon(s)				
Additional Details				
Position of the Consultant	State Coordinator			

Additional Specification Documents

S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Consultants / SMEs	Additional Requirement
1	Gourish Prashad Baral	110002,FDA Bhawan near Bal Bhavan, Kotla Road, New Delhi	4	Duration of Hiring of Consultant/SME in months During the Contract Period : 36

Buyer Added Bid Specific Terms and Conditions

- 1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- 3. Make in india specific authorisation certificate needs to be enclosed.

4. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

5. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

6. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

7. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

8. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the

Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions</u>, conditions stipulated in Bid and <u>Service Level</u>
<u>Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---