



FBOs can make online request to reactivate rejected applications under FoSCoS

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The apex food regulator has decided to include provisions for making online requests by Food Businesses for reinstating the rejected applications for FSSAI licence and registration under FoSCoS.

The FSSAI in this regard has issued an order stating that functionality has been developed in FoSCoS for FBOs to file an online request against rejection and reinstatement of application.

According to the order, the request for rejected applications for registration certificate is routed to concerned designated officers while request for rejected license application is routed to commissioner of food safety for consideration. For central licenses, the application is sent to CEO FSSAI for consideration. Upon acceptance of request, the application will be reactivated.

“The present functionality is only a facility for reactivation of rejected applications. It does not have the facility to process the request, raise queries, or consider technical grounds of request and is not a process of appeal,” reads the order.

Further, a six month window period is given to the FBOs to make an online request for reactivation of the rejected application. The order states that due to Covid pandemic phase, and the migration phase of FLRS to FoSCoS, it has been decided to have a six month time period for making an online request on rejected application by an FBO.

“This time period shall be progressively reduced in future to 15 days,” the order reads.

Until now there was no provision for online requests against rejection and reinstatement of applications, since the launch of FoSCoS from November 1, 2020. Requests were only allowed to make to concerned authorities in the physical form after which the application was reactivated by following a standard operating procedure.

The SOP was issued in July this year for reactivation of the rejected applications and change in user profile including new login credentials, email id, and mobile numbers etc.